

THE FLEXIBLE WORKSPACE: A COMING OF AGE

Instant
FLEXIBLE WORKSPACE SPECIALISTS

THE FLEXIBLE WORKSPACE MARKET : THE JOURNEY

The concept of working together and sharing premises, staff and other overheads was first used by Barristers in the late 70s, early 1980s.



The serviced market grew in the subsequent decade and dedicated brokerage firms began aggregating the industry in the tail-end of the 90's. Just as forward thinking technology companies like Google and Vodafone began to utilise this novel solution.



Small independent centres began to emerge in the early 80's & the first Regus building opened in 1989 in Brussels, Belgium.



FLEXIBLE WORKSPACES THEN...

Prominent centre branding

SME focussed

Traditional office functions

Company name boards at reception

Individual, cellular offices

Pay-per-use services

Basic IT infrastructures

Clients began searching for more control over their flexible environment – an offering somewhere between serviced and traditional. In response to their needs, the managed office solution emerged in 2006 – creating a further addition to the flexible marketplace



Centres providing hot-desking facilities began to gain popularity amongst the start up community and dedicated co-working, collaborative centres began to appear in major cities all over the world.



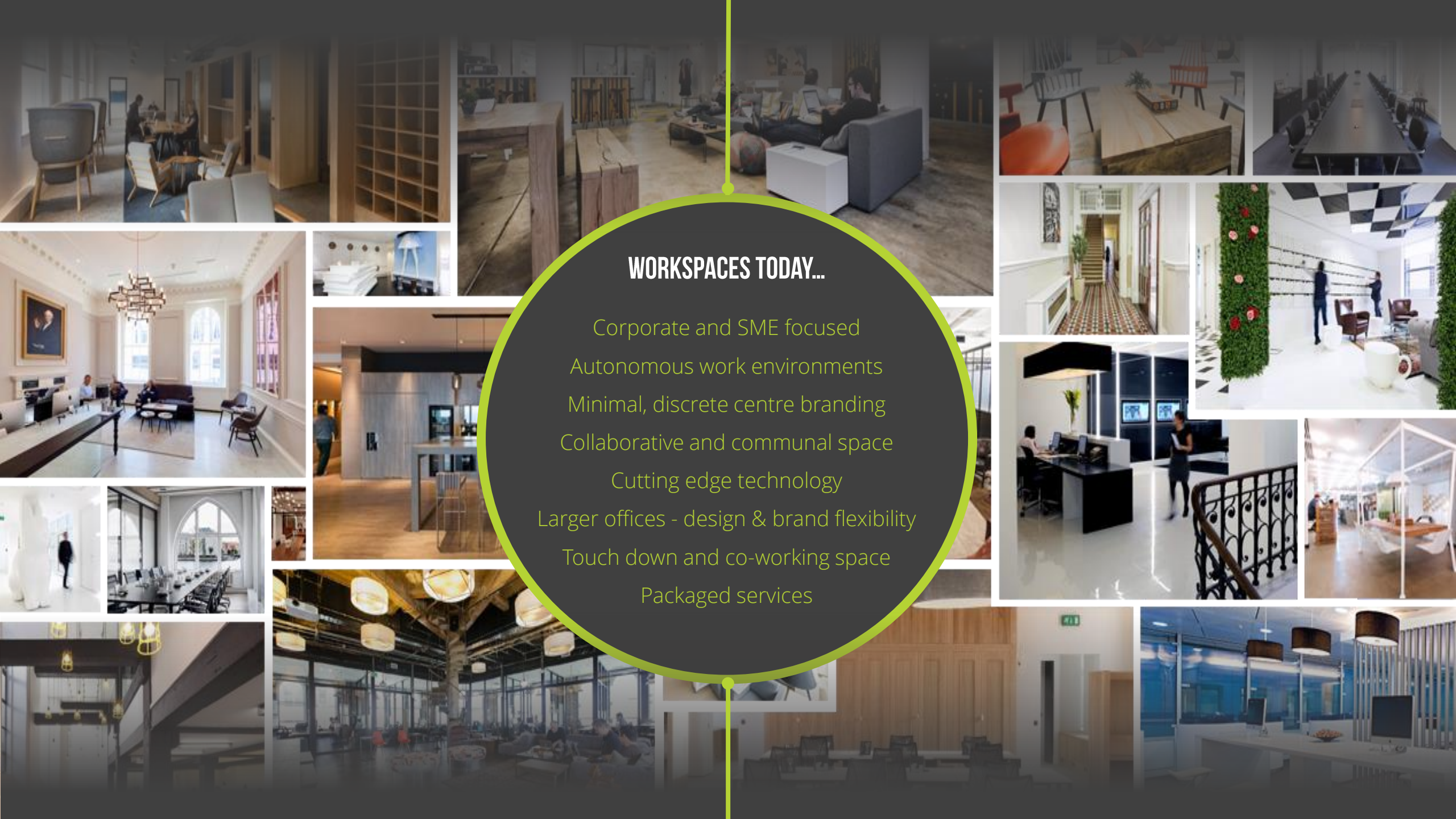
Globalisation, new technology and changing work practices became hot topics and companies from SMEs to large corporates started to adopt the use of flexible space to start businesses, alleviate pressure on core real estate, run projects and test new markets.



Analysis of global trends showed where companies were heading – enquiries for space in the US continued to grow and corporates were heading east, expanding into the Americas and Asia Pacific.

WORKSPACES TODAY...

Corporate and SME focused
Autonomous work environments
Minimal, discrete centre branding
Collaborative and communal space
Cutting edge technology
Larger offices - design & brand flexibility
Touch down and co-working space
Packaged services



Centres providing hot-desking facilities began to gain popularity amongst the start up community and dedicated co-working, collaborative centres began to appear in major cities all over the world.



Companies like NeueHouse took things further - forming collectives and building environments using the investment from its members

The flexible market grew by over 20% year on year between 2010 and 2015 and with the world's largest corporates, confederations and even traditional agents predicting that the future of workspace is agile and flexible, the growth is sure to continue...



WHAT IS THE FLEXIBLE MARKET MADE UP OF?



INCUBATORS & ACCELERATORS



CO-WORKING ENVIRONMENTS



SERVICED OFFICES



BUSINESS CONTINUITY SPACE



GREY / SURPLUS SPACE



MANAGED WORKSPACES

WHERE DOES **FLEX SPACE** FIT?

CONVENTIONAL LEASE: 50 PEOPLE + // 7 YEARS +

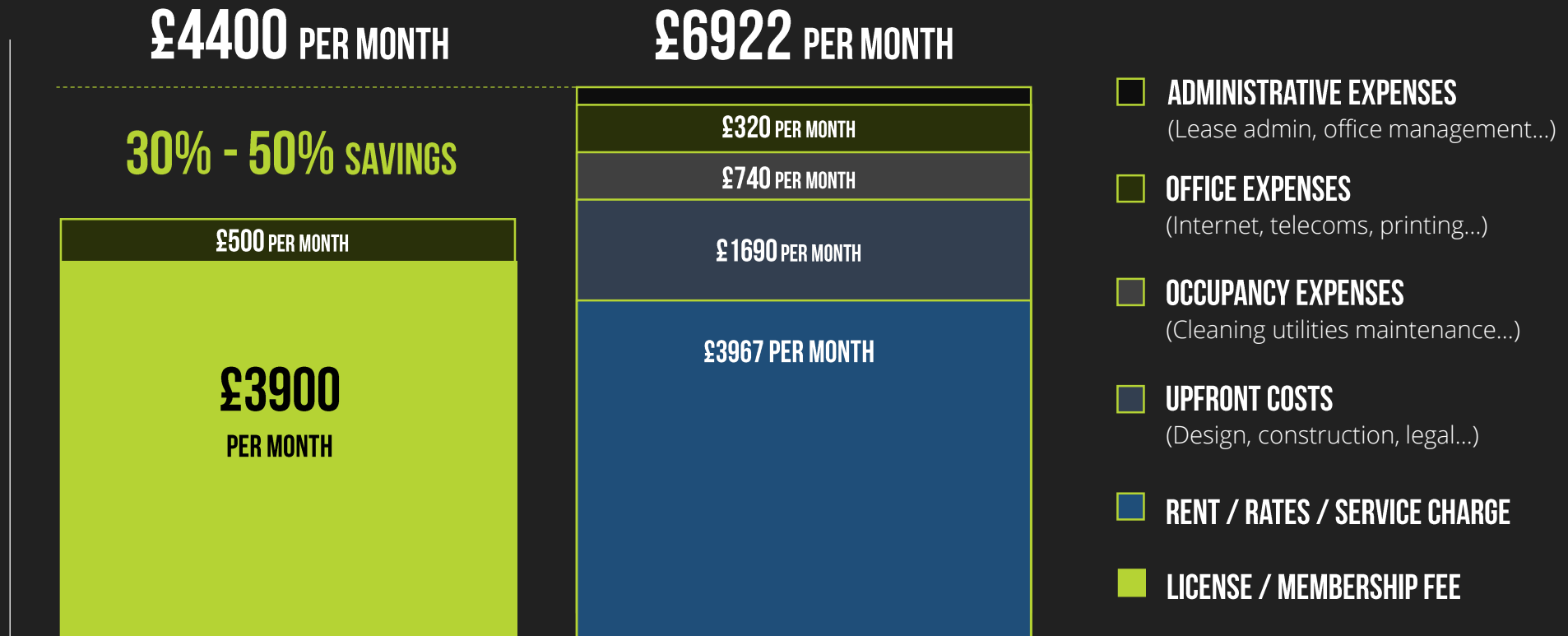
MANAGED SOLUTION: 40 PEOPLE + // 3 YEARS +

SUBLET: 40 PEOPLE + // 2 YEARS +

- SERVICED: 1 PERSON + // 1 MONTH +
- CO WORKING: 1 PERSON + // 1 DAY +

MONTHLY SPACE **COST COMPARISON**

Flex vs Conventional – e.g 5 person office in Marylebone, London



THE NUMBERS

MARKET SIZE

c **£15BN**

21% compound growth over the last 5 years

3 LARGEST OPERATORS

REGUS / SERVCORP / PREMIER



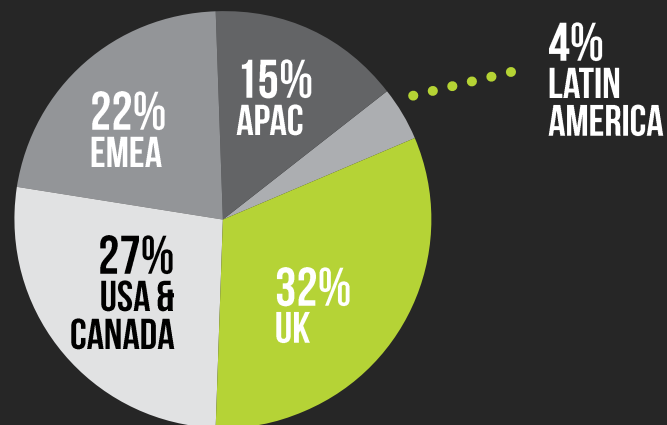
NO. OF DEDICATED
SERVICED OFFICES

8,200

NO. OF DEDICATED
CO-WORKSPACES

9,700

GLOBAL DISTRIBUTION OF CENTRES



13% OF ALL ACQUISITIONS IN THE CAPITAL IN Q3 2015 WERE BY FLEXIBLE OPERATORS

1.5M SQ FT TARGET **WEWORK** LONDON FOOTPRINT BY DECEMBER 2016

TOP 3 LARGEST DEVELOPED MARKETS



UK



USA



AUS

TOP 3 LARGEST EMERGING MARKETS



INDIA



BRAZIL



MALAYSIA

TOP 10 GROWING MARKETS



UK



USA



CHINA



AUS



GER



ITALY



MEX



FRA



SING



TUR

THE UK BY NUMBERS

2,495,245_{sq}

ft

THE 5 LARGEST
OPERATORS
BY SQ FT

Regus

i2

leo

THE
OFFICE
GROUP

wework

NO. OF DEDICATED
SERVICED OFFICES

2,200

NO. OF NEW CENTRES
OPENED IN 2015

31

LONDON BY NUMBERS

13% OF ALL ACQUISITIONS IN THE
CAPITAL IN Q3 2015 WERE BY
FLEXIBLE OPERATORS **CBRE**

3 LARGEST
OPERATORS

REGUS / WORKSPACE / LEO



THE CITY IS
HOME TO A
REPORTED

5M_{SQ}
FT

OF FLEXIBLE
WORKSPACE — 21%
OF THE TOTAL

WHAT IS CO-WORKING?

A business practice, which involves a shared office environment for workers from different organisations.



CO-WORKING? THE NUMBERS

1196%

Growth of U.K.
co-working
spaces since
2010

430

Dedicated
co-working spaces
in the U.K.
alone...

3

New co-working
spaces open
each day

10-20%

Space allocated
for social
interaction

73%

Of co-working
spaces are
independent

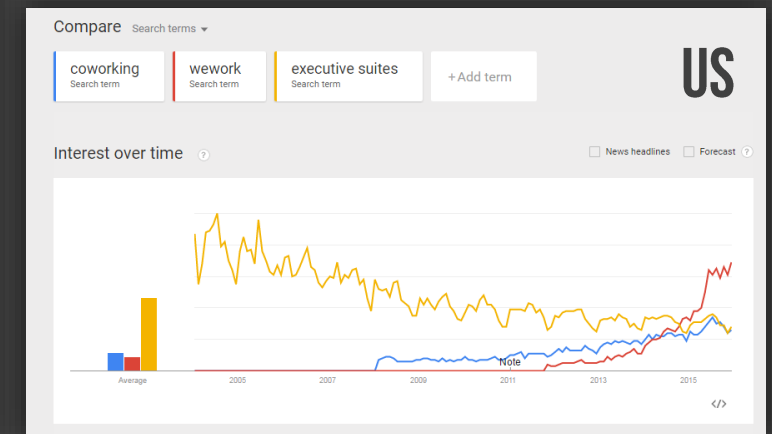
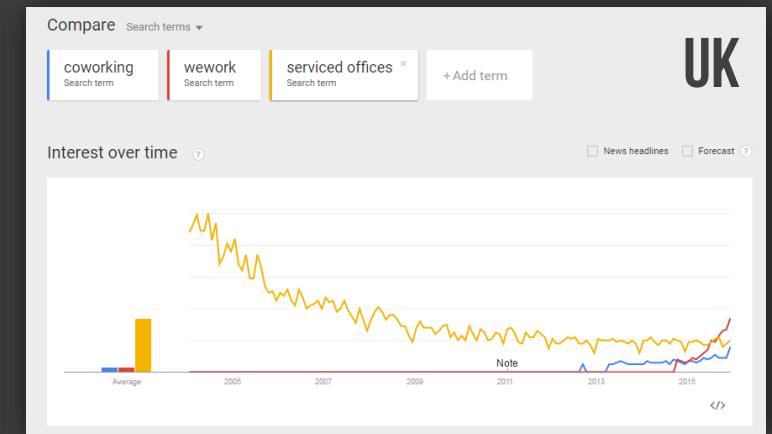
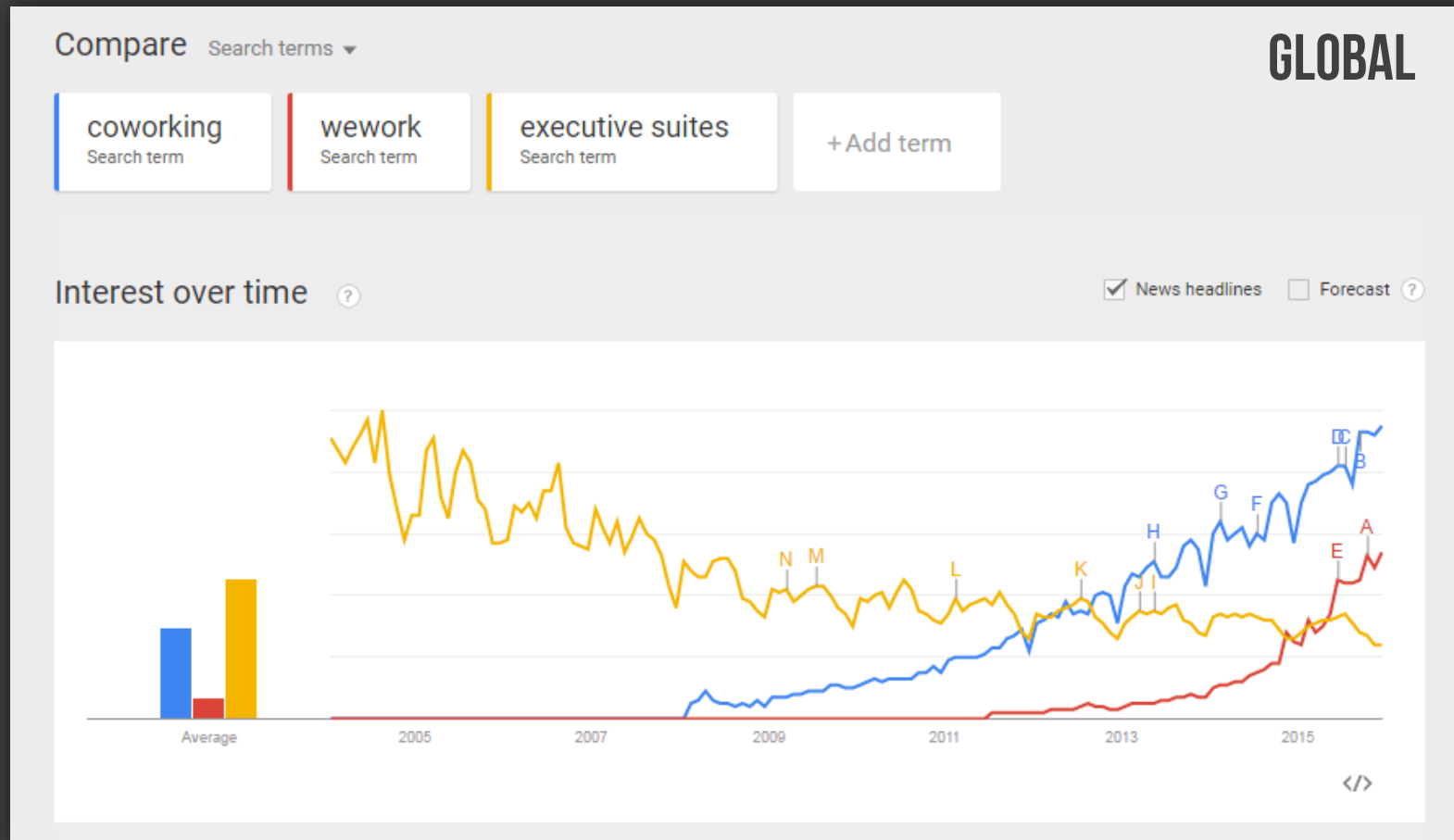
8%

of members
leave because
of the noise

MEMBER

model, charged by
the hour, the day
or the month

WHAT ARE PEOPLE LOOKING FOR?



WHY DOES THE DEMAND FOR FLEXIBLE SPACE CONTINUE TO GROW?



THE INSTANT GROUP

WHO ARE WE?

The Instant Group is the independent global flexible workspace specialist.

Underpinned by unrivalled expertise we tailor unique workspace solutions to help businesses of all sizes to grow, drive efficiency or gain invaluable insights.



- Offices in 6 locations worldwide
- 100% supplier agnostic and 100% independent.
- Global coverage, delivering solutions across 1,504 cities in 113 countries
- The world's largest lead generation platform for flexible workspace
- A unique market perspective fuelled by 16 years of unrivalled transactional and operational data on the flexible market
- Creators of the first truly end-to-end workspace delivery model
- 150 experts in procurement, property and outsourcing

ENDS